

Aglow Dermatology Pharmacy/Refill Policy

It is our responsibility to provide prescriptions, when appropriate, at your time of visit. Where you have your prescription filled is your responsibility. Given the many options, we find these to be the best practices to get the best medications to our patients most efficiently.

At your first visit, Aglow Dermatology offers **two options** to acquire your prescription(s):

1. E-prescribe to select pharmacies*
2. Patient must complete pharmacy preference form prior to their visit with provider, if they have a preferred pharmacy.

*These are dermatology specialty pharmacies that provide free delivery and accelerate the process of prior authorizations sometimes required by insurance companies. Aglow Dermatology receives no kickbacks.

If you have another pharmacy that you prefer, then **future prescriptions** can be **e-prescribed** at your next visit after you:

1. Complete the **pharmacy preference form** available at the front desk.
2. Return the form to the front desk before your visit, so it will be ready for immediate use.

Please Note: There will be a \$15 charge for any refills/pharmacy change requests by telephone. Please make sure to verify that your pharmacy information is correct before you leave the office.

We will not:

1. Call in prescriptions to a pharmacy via the telephone.
2. Honor prescription refill requests sent from pharmacies via telephone or fax.

We will refill via one of the two options mentioned above.

Medications available only by prescription need to be monitored by a health professional. If you need a refill, then you need a visit. This pharmacy/refill policy empowers us to serve your healthcare needs.